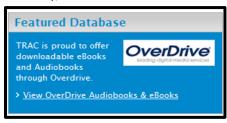
## **Downloading Audiobooks from OverDrive**

Step 1: Visit TRACpac (www.tracpac.ab.ca), and click on "Overdrive"



Step 2: Click on "Audiobooks"

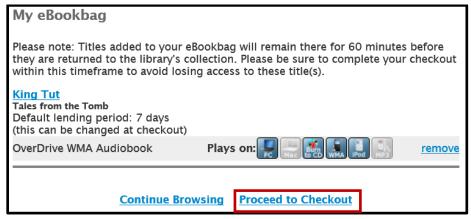


**Step 3:** Find the audiobook that you would like to check out.

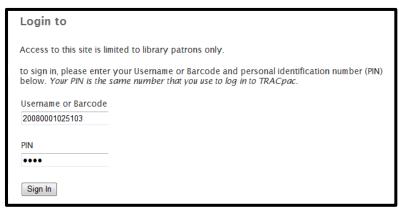
**Step 4:** Click on "Add to e-bookbag" to begin the checkout process. If it says "Place eRequest" instead of "Add to e-bookbag" it means that the title is currently unavailable. You can place a hold on it, and you will be notified when it becomes available, or you can make another selection.



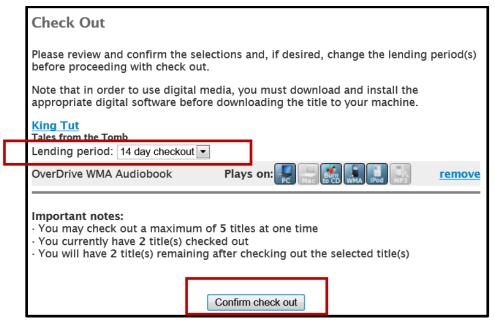
Step 5: Click on "Proceed to Checkout."



**Step 6:** Access to digital books is available to library patrons only. Sign in with your library card number and PIN to proceed.



**Step 7:** Confirm your checkout and select whether you would like a lending period of 7 days or 14 days. Then click on "Confirm checkout."



**Step 8:** Click on "Click here to download the software needed to use this OverDrive WMA Audiobook title" to download the necessary software.



**Step 9:** A new window will pop up on the Help – Software OverDrive WMA Audiobooks page. Make sure you have the correct system requirements and click to download the software.



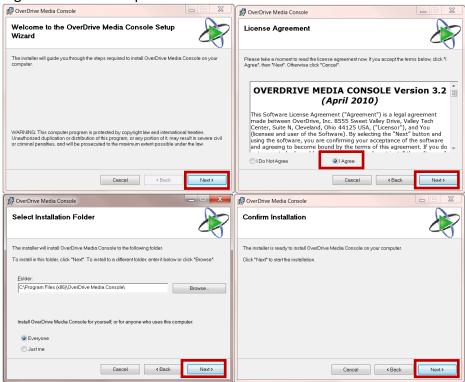
Step 10: Choose the version appropriate for your machine and hit "Download Now."



**Step 11:** When given the options of "Run", "Save" or "Cancel", click on the arrow beside "Save" and choose "Save and Run".

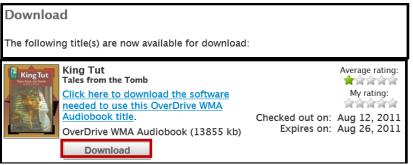


Step 12: Go through the installation process.

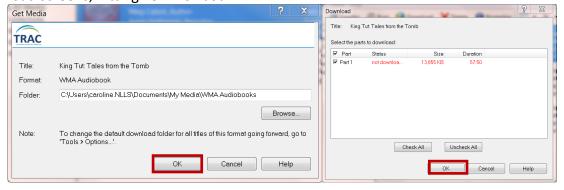


**Step 13:** You will be asked if your wish to install OverDrive Media Console. Click "Yes". After it has finished installing, hit "Close" to exit.

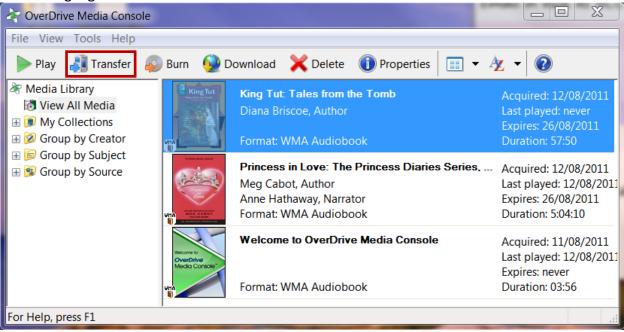
Step 14: Return to the TRAC OverDrive screen and hit the "Download" button.



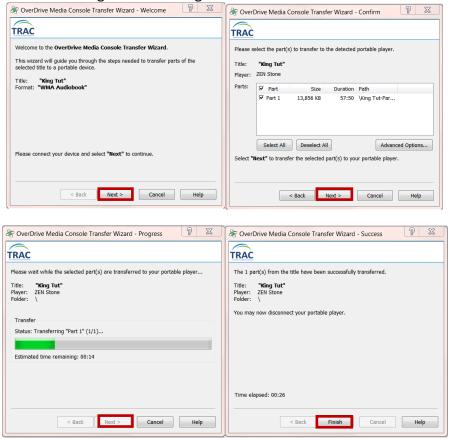
**Step 15:** The title will downloaded directly to the OverDrive Media Console on your computer. Follow the download screens, hitting "OK" for both.



**Step 16:** To add this title to your device, plug your device into the appropriate computer port, click on the item to highlight it and then click on the "Transfer" button.



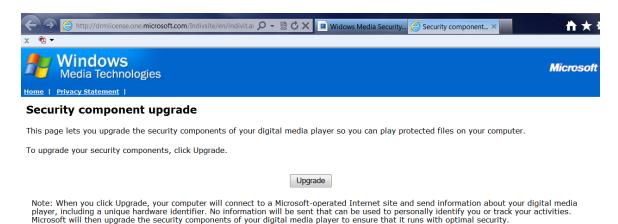
Step 17: You will be taken through the following transfer screens:



## Troubleshooting Audiobook Download from OverDrive Problems

An issue that came up recently was that although I was able to download the OverDrive Media Console to my computer, I couldn't get it to accept the audiobook I had downloaded. The book saved to my desktop and not to the OverDrive Media Console (OMC). When I click on the item itself, I was advised that my Windows Media Player Security needed to be upgraded to 2.5.0.1, and to click on OK to do this. I did. Nothing happened.

I went online to search for the upgrade and was directed to the following site: http://drmlicense.one.microsoft.com/Indivsite/en/indivit.asp



The next problem was that the Upgrade button did not light up or allow me to click on it. I tried it in another browser (started in Firefox, went to IE). It still didn't allow. My lovely IT person then clicked on compatibility view:



It then allowed me to click on "Upgrade."

Once the upgrade has been made, download the item, and it should go through without a problem.